

# Using electronic medical records analysis to investigate the effectiveness of lifestyle programs in real-world primary care is challenging: a case study in diabetes mellitus

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# Using electronic medical records analysis to investigate the effectiveness of lifestyle programs in real-world primary care is challenging: a case study in diabetes mellitus

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## Abstract

**Objective:** The increasing prevalence of diabetes suggests a gap between real world and controlled trial effectiveness of lifestyle interventions, but real-world investigations are rare. Electronic medical registration facilitates research on real-world effectiveness, although such investigations may require specific methodology and statistics. We investigated the effects of real-world primary care for patients with type 2 diabetes mellitus (T2DM).

**Study Design and Setting:** We used medical records of patients ( $n = 2,549$ ) with T2DM from 10 primary health care centers. A mixed-effects regression model for repeated measurements was used to evaluate the changes in weight and Hemoglobin A1c (HbA1c) over time.

**Results:** There was no statistically significant change in weight ( $+0.07$  kg,  $P = 0.832$ ) and HbA1c ( $+0.03\%$ ,  $P = 0.657$ ) during the observation period of 972 days. Most patients maintained their physical activity level (70%), and 54 % had an insufficient activity level. The variability in the course of weight and HbA1c was because of differences between patients and not between health care providers.

**Conclusion:** Despite effective lifestyle interventions in controlled trial settings, we found that real-world primary care is only able to stabilize weight and HbA1c in patients with T2DM over time. Medical registration can be used to monitor the actual effectiveness of interventions in primary care. © 2012 Elsevier Inc. All rights reserved.

**Keywords:** Primary health care; Electronic health records; Diabetes mellitus, type 2; Health care quality, access, and evaluation; Lifestyle; Translational research

## 1. Introduction

It is well known that the number of patients diagnosed with type 2 diabetes mellitus (T2DM) has grown considerably and that T2DM has become a substantial medical and financial problem [1–3]. T2DM has high morbidity and mortality rates because of nephropathy, retinopathy, neuropathy, and increased risk of cardiovascular disease. Of all deaths, 5.2% are estimated to be attributable to diabetes in general, projecting it to be the fifth leading cause of death in the world [4].

Weight loss and increases in physical activity (PA) are considered to be the cornerstones in the prevention and treatment of T2DM [5–8]. Intensive lifestyle interventions

have been shown to decrease the likelihood of developing T2DM in patients with prediabetes, improve glycemic control, and reduce risk factors for cardiovascular disease [9–11]. In addition, marked weight loss after bariatric surgery can in fact produce remission of T2DM [12].

Considering the availability of lifestyle programs and attempts to implement these programs into primary health care [13–21], one would like to observe a decrease in the prevalence of T2DM. However, the prevalence of T2DM is still increasing rapidly [1–3]. This may imply that care outside the randomized trial setting is not as effective as in real-world settings and/or that translation of evidence into usual primary care is difficult [22]. Investigating the real-world effects of lifestyle interventions in primary care is often not possible because of the fact that outcome measures are not routinely recorded. Many randomized trials have a “usual care” control group, but this may not be an appropriate reflection of the real usual care as people can act differently in a research setting [23]. In addition,

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### What is new?

- There is an urgent need of lifestyle programs developed and proven effective in primary care to really intervene in the worldwide diabetes pandemic.
- More studies should be performed in primary care networks with solid medical registration systems.
- Primary care is only able to stabilize weight and Hemoglobin A1c in patients with type 2 diabetes mellitus.
- Most patients with T2DM have an insufficient physical activity level.
- Translating evidence from lifestyle programs from research settings into real-world settings remains challenging.

randomized trials often use highly selected populations [24–26]. Therefore, studies from real-world primary care are needed. To be able to intervene in the diabetes pandemic, we need to solve the puzzle of the evidence gap between effectiveness in trial settings and primary care settings.

Because of electronic medical registration in primary care, detailed information about the quality of care for patients with T2DM becomes increasingly available [27–29]. Studies using these databases can provide a realistic benchmark of the current effects of T2DM primary health care, so that the magnitude of the challenge to improve lifestyle becomes clear for health care providers, researchers, and policy makers.

We examined a cohort of approximately 2,500 patients with T2DM in a real-world primary care setting over a period of 972 days. The aim of the study was to determine the effects of the currently provided care on the course of weight and Hemoglobin A1c (HbA1c) to illustrate a part of the puzzle of translating evidence into daily practice. In addition, we propose a statistical solution to analyze the hierarchical data in the course of time.

## 2. Methods

### 2.1. Setting

We conducted the study in collaboration with Corporation of Primary Health Care Centers, Eindhoven (SGE). SGE includes 10 primary health care centers, 45 general practitioners, and approximately 60,000 patients in a semi-large city in the Netherlands. We performed a retrospective longitudinal analysis among patients with T2DM receiving usual care at one of the SGE centers using electronic primary care medical records for data abstraction.

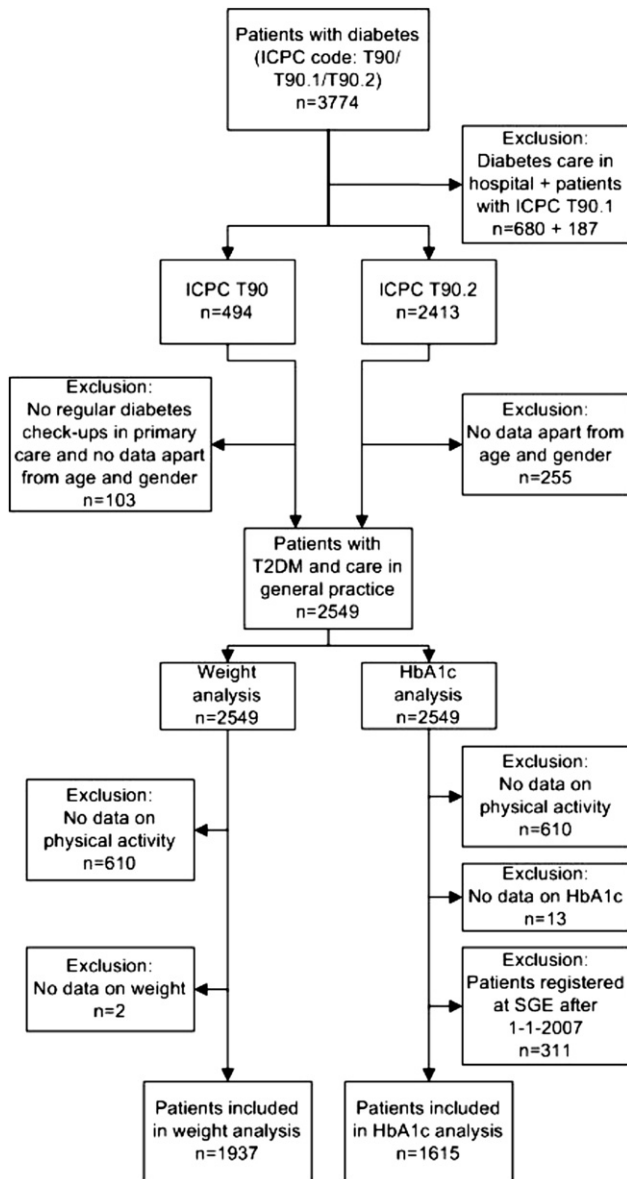
### 2.2. Description of the diabetes management program in usual care

In SGE, a diabetes management program was implemented in 2007. According to this program, patients have regular checks four times per year; every 3 months with a diabetes practice nurse (DPN) (three times per year) and annually with the general practitioner. Several variables are measured at every visit, including blood pressure, weight, body mass index (BMI), fasting glucose level (capillary blood), smoking and alcohol habits, disease experience, and medication and diet compliance. During the diabetes checkups, the DPN also asks the patients about their PA. Based on the responses, patients are classified into three levels: “Healthy” (Dutch Standard for Healthy Physical Activity), meaning that the patient moves 5 days per week 30 minutes at moderate intensity (e.g., dancing, gardening, and brisk walking), “Deficient,” which means being less active than those in the “Healthy” level, and “Sportive,” meaning more active than those in the “Healthy” level and that the patient moves at least three times per week 20 minutes at high intensity (e.g., intensive fitness and intensive cycling). Once per year, HbA1c level, blood lipid levels, renal function, eyes, feet, and abdominal circumference are checked. When necessary, extra checkups can be performed in between the regular quarterly consultations.

Every person with diabetes receives lifestyle advice from the DPN. In the first months after diagnosis and when insulin treatment is started, patients with T2DM go to a dietician for a consultation on nutritional advice. After consulting the dietician, nutritional advice is provided by the DPN during the regular checks. People with a BMI > 25 kg/m<sup>2</sup> are encouraged to lose weight. If patients are motivated, they are referred to a physiotherapist to assist them in increasing their PA level. The physiotherapists, employed by SGE, have been trained in motivational interviewing and specific PA programs for diabetics.

### 2.3. Study population and data collection

Data on diabetes indicators measured during the quarterly checks were collected from the 1st of January 2007 (implementation of the diabetes management program) to the 1st of September 2009 and abstracted from electronic primary care medical records. Study subjects were selected using the International Classification of Primary Care-codes T90 (diabetes), T90.1 (type 1 diabetes), and T90.2 (type 2 diabetes) (Fig. 1). We only used patients from nine health care centers as at the time, one center had just started and provided diabetes care for only five patients (only two of which had usable data). Patients who received diabetes care primarily in the hospital (medical specialist) had an additional code in the general practitioner’s registration system and were excluded from analyses, as well as patients with type 1 diabetes. Patients with code T90 could be with either type 1 or type 2 diabetes. However, if



**Fig. 1.** Flow of included patients for weight analysis and Hemoglobin Alc (HbA1c) analysis (ICPC: International Classification of Primary Care).

patients had regular diabetes checkups in primary care and had no additional code for hospital diabetes care, they were included in the analyses, and we assumed that these patients had T2DM. In addition, we excluded patients for whom we had no more data than age and gender. The individual observation periods vary as patients could have been diagnosed with T2DM later than January 2007 or could have moved or died before September 2009.

#### 2.4. Statistical analysis

We first examined the data visually, by plotting the repeated measurements of weight and HbA1c over time. A loess smoother [30] was added to the plot to provide

a model-free summary of the overall trend in the data. We then examined individual trajectories for the subjects. For weight, the repeated measurements appeared to be well approximated by linear trends. This also was true for the HbA1c measurements for most patients. However, a number of patients who were registered after January 1, 2007 showed a rapid decline in HbA1c levels at the start (a hockey-stick phenomenon), probably because of the commencement of medical treatment. Neither a linear nor a quadratic trend approximated the HbA1c measurements adequately for these individuals. Moreover, because the change point varied for these individuals and the use of a random change point model proved not suitable, we decided to analyze the HbA1c measurements only for those patients with a registration date at SGE before January 1, 2007.

To account for the hierarchical structure of the data (repeated measurements nested within patients, which in turn were nested within general practitioners, which in turn were nested within health care centers) and to properly distinguish within-person changes and between-person differences, we used a mixed-effects regression model for repeated measurements to evaluate the changes in weight and HbA1c in the course of time [31]. The analyses were conducted with the statistical software R (v 2.14.1; R foundation for Statistical Computing, Vienna, Austria), using the nlme package [32]. The primary predictor of interest was time (i.e., the number of days within the follow-up period subsequent to the first measurement day within the follow-up period), which was included in the model as a time-varying covariate. Age (at the first measurement occasion), gender, initial PA level, and the day of the first measurement within the follow-up period for each individual patient were taken into account as time invariant covariates. Because we were studying an open cohort in a natural setting, we coded time in an absolute manner. For example, the day of the first measurements would be coded as 15 for a patient measured for the first time on January 16, 2007 (January 1, 2007 corresponds to day 0) and subsequent measurements are then coded as the number of days passed since that day (e.g., 64 days for a second measurement taken on March 20, 2007).

Moreover, we selected the first and the last observation of the initial PA level (three categories) within each person's individual follow-up period and used the transition between both observations to define nine categories of changes in PA level (PA-change level). We then examined whether age, gender, and the PA-change level interacted with time, that is, whether changes in weight and HbA1c differed as a function of these variables. For age, polynomials up to the third degree also were examined to determine whether this variable exerted a nonlinear influence on the dependent variable. Finally, we included random effects for the intercept and the slope of time on the person, general practitioner, and center levels of the hierarchical model. However, because the variability in the intercepts



and slopes was essentially zero at the center level, we dropped this level from the model.

3. Results

During the observation period of 972 days, we included 2,549 patients with T2DM (Fig. 1). The baseline characteristics of these 2,549 patients at study entry are shown in Table 1. The percentages of patients in the nine categories of changes in PA level are displayed in Fig. 2. This figure shows that over 51% (40.1 + 0.8 + 10.2) of the patients had a “Deficient” initial PA level and 54% (40.1 + 1.4 + 12.8) had a “Deficient” level at the end of the observational period. In total, 12% of the patients increased their PA level, 17% decreased, and 70% maintained their PA level. Only 7% had a “Sportive” initial PA level, and only 2% increased their activity to a “Sportive” PA level, whereas 5% decreased their activity to a lower level than “Sportive.” All measurements of weight and HbA1c over time are plotted in Figs. 3 and 4. Four individual trajectories are added to the figures for illustration purposes. A loess smoother was added to visualize the model-free overall trend of the weight and HbA1c data. The smoothers show that the overall trend is practically horizontal.

For the analyses of the changes in weight over time, we included 1,937 patients (Fig. 1). The results from the multilevel model are shown in Table 2. The estimated average weight for 70-year old male patients (reference patient) with an initial PA level of “Deficient” was 88.67 kg at the beginning of the observation period. Female patients were 7.92 kg lighter than male patients ( $P < 0.001$ ). Also, younger patients were heavier compared with the elderly (+3.98 kg for every 10 years below the age of 70;  $P < 0.001$ ). Individuals with a “Deficient” initial PA level were 3.77 kg heavier than those with a “Healthy” initial PA level ( $P < 0.001$ ). The initial weight of the patients did not

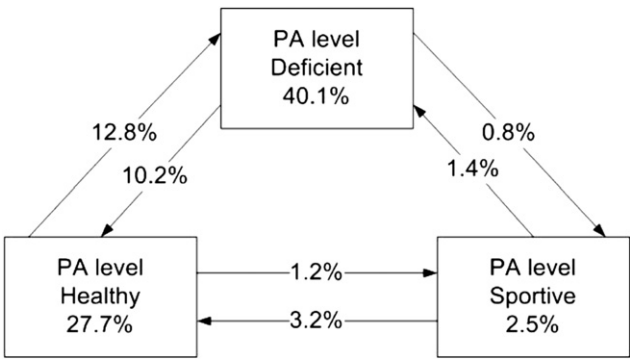


Fig. 2. Percentages of patients in the nine categories of changes in physical activity (PA) level. (1) Healthy: moving 5 days per week at least 30 minutes at moderate intensity (e.g., dancing, gardening, and brisk walking); (2) Deficient: being less active than the patients in the Healthy level; (3) Sportive: moving at least three times per week 20 minutes at high intensity (e.g., intensive fitness and intensive cycling). The percentages of patients who maintain their PA level are presented within the squares. Data on PA levels were unavailable for 610 patients.

depend on the day of the first measurement during the observation period ( $P = 0.537$ ).

On average, weight did not change statistically significant during the observation period (+0.07 kg over 972 days;  $P = 0.832$ ). The change in weight was not significantly different for female patients ( $P = 0.868$ ) when compared with males. However, age showed a quadratic interaction with the course of weight during the observation period ( $P = 0.024$ ). In particular, younger ( $\leq 29$  years) and elderly patients ( $\geq 71$  years) tended to lose more (or gain

Table 1. Patient characteristics at study entry

Characteristics	Study entry (n = 2,549)
Age, years	68.2 (12.4)
Gender	
Male	1,226 (48.1%)
Female	1,323 (51.9%)
Smoking	386 (15.1%)
Weight, kg	83.9 (26.9)
Systolic blood pressure, mm Hg	143.7 (20.3)
Abdominal circumference, cm	102.7 (11.8)
Total cholesterol, mmol/l	4.6 (1.1)
Body length, cm	167.4 (10.2)
BMI, kg/m <sup>2</sup>	30.0 (5.4)
Fasting glucose, mmol/l	7.7 (2.3)
HbA1c, %	6.8 (1.2)
Creatinine, umol/l	79.1 (21.3)
LDL cholesterol, mmol/l	2.9 (1.0)

Abbreviations: BMI, body mass index; HbA1c, Hemoglobin A1c; LDL, low-density lipoprotein.

Data are presented as means (SD), unless otherwise stated.

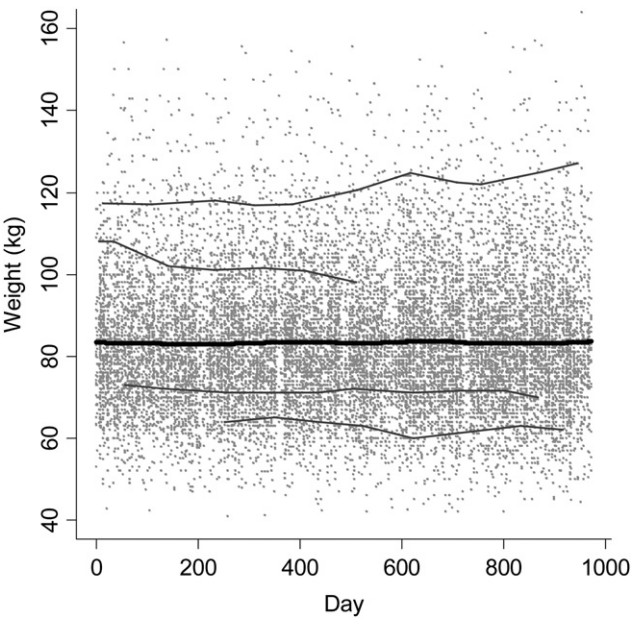
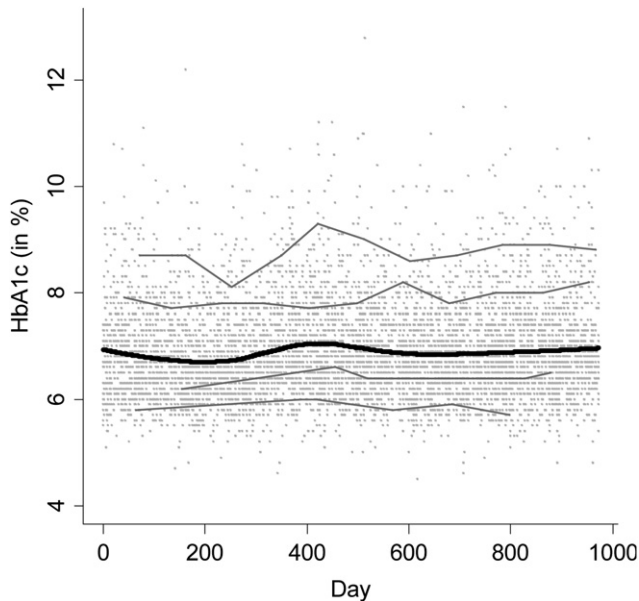


Fig. 3. Plot of repeated measurements of weight over time. Thick black line: loess smoother to visualize the model-free overall trend of the weight data. Thin black lines: illustration of the course of weight over time of four patients.



**Fig. 4.** Plot of repeated measurements of HbA1c over time. Thick black line: loess smoother to visualize the model-free overall trend of the HbA1c data. Thin black lines: illustration of the course of HbA1c over time of four patients.

less) weight during the observation period, whereas patients between the ages 30 and 70 tended to gain more (or lose less) weight. Patients who changed their PA level from “Deficient to Sportive” lost on average more weight (i.e., 4.33 kg more weight loss over 972 days) when compared with patients who stayed at a “Deficient” level ( $P = 0.004$ ). In fact, patients with this PA-change level lost statistically significant more weight when compared with all other PA-change levels (all  $P < 0.018$ ), except for patients who changed their PA level from “Healthy to Sportive” ( $P = 0.057$ ) (data not shown in the table). Finally, most of the random variability in intercepts and slopes could be attributed to the patient as opposed to the general practitioner level of the model. In particular, 99.1% of the variability in the intercepts and 98.7% of the variability in the slopes were because of differences between patients (data not shown in the table).

For the analyses of changes of HbA1c over time, we included 1,615 patients (Fig. 1). The results from the multi-level model for HbA1c are shown in Table 2. The estimated average HbA1c for 70-year old male patients with an initial PA level of “Deficient” was 6.87% at the beginning of the observation period. Younger patients had a higher starting HbA1c compared with elderly (+0.07% for every 10 years below the age of 70;  $P < 0.001$ ). Patients who had their first measurement of HbA1c later in the follow-up period had a lower starting value than patients who had their first measurement earlier during the period (i.e.,  $-0.15\%$  for patients who had the first measurement halfway through the observation period ( $0.5 \times -0.30\%$ ) compared with those who had the first measurement at the first day of the period;

$P = 0.013$ ). Patients with a “Deficient” initial PA level had on average a +0.14% higher starting HbA1c than those with a “Healthy” initial PA level ( $P < 0.001$ ) and a +0.23% higher starting HbA1c than those with a “Sportive” initial PA level ( $P = 0.004$ ). The starting value did not depend on the gender of the patient ( $P = 0.102$ ).

Change in the average HbA1c was not statistically significant during the observation period (+0.03% over 972 days;  $P = 0.657$ ). Again, a quadratic effect of age on the slope appeared to be present in the data ( $P = 0.038$ ), with HbA1c tending to decrease more (or increase less) for patients between 71 and 93 years of age and tending to increase more (or decrease less) for patients below or above that range. Gender had no statistically significant effect on the slope ( $P = 0.531$ ). Patients who improved their PA level from “Deficient to Sportive” or from “Deficient to Healthy” decreased their HbA1c significantly ( $-0.72\%$ ;  $P = 0.006$  and  $-0.25\%$ ;  $P = 0.003$ , respectively). In fact, in patients with PA-change level “Deficient to Sportive,” HbA1c decreased significantly more when compared with the other PA-change levels (all  $P < 0.024$ ), except for patients who changed their PA level from “Deficient to Healthy” ( $P = 0.080$ ) and from “Healthy to Sportive” ( $P = 0.289$ ) (data not shown in the table). Finally, the random variability in the intercepts and slopes was again mostly attributable to differences between patients and not general practitioners (95.8% and 97.4% for the intercepts and slopes, respectively; data not shown in the table).

## 4. Discussion

### 4.1. Summary of results

We evaluated the effects of the currently provided care for patients with T2DM in primary care on the course of weight and HbA1c. We found that the average weight did not change during the observation period of 972 days, neither did average HbA1c. In addition, most of the patients did not change their PA level. Most patients did not exercise enough, and only a few patients exercised more than the minimum healthy level. Only in a subgroup of patients who improved their PA level, we found statistically significant positive trends of weight and HbA1c. Any differences in the course of weight and HbA1c were predominantly influenced by random variability at the patient level; health care providers seemed to have very little influence.

### 4.2. Comparison with existing literature

When the results of our study on the course of weight and HbA1c are compared with those of the control group in lifestyle trials, it shows that changes in weight [10,33–36] and HbA1c [10,33–35] in controls in these trials also are usually small and not statistically significant. However, usual care in a clinical trial setting may not be the same as the usual care in real-world primary care. The use of the electronic primary

**Table 2.** Results from the multilevel model for weight and HbA1c

Covariates	Weight		HbA1c	
	Coefficient (95% CI) (in kg)	P	Coefficient (95% CI) (in %)	P
<b>Intercept</b>	88.669 (87.234 to 90.104)	< 0.001	6.872 (6.774 to 6.971)	< 0.001
Day of first measurement <sup>a</sup>	−1.104 (−4.612 to 2.404)	0.537	−0.303 (−0.082 to −0.014)	0.013
Gender				
Male	0		0	
Female	−7.916 (−9.272 to −6.560)	< 0.001	−0.067 (−0.147 to 0.013)	0.102
Age <sup>b</sup>	−3.980 (−4.555 to −3.405)	< 0.001	−0.065 (−0.100 to −0.030)	< 0.001
Initial PA level				
Deficient	0		0	
Healthy	−3.772 (−5.173 to −2.370)	< 0.001	−0.140 (−0.223 to −0.056)	0.001
Sportive	−1.199 (−3.896 to 1.499)	0.384	−0.231 (−0.390 to −0.072)	0.004
<b>Slope</b>				
Day (after first measurement) <sup>a</sup>	0.071 (−0.583 to 0.724)	0.832	0.027 (−0.092 to 0.146)	0.657
Gender				
Male	0		0	
Female	−0.048 (−0.614 to 0.517)	0.868	0.035 (−0.074 to 0.456)	0.531
Age <sup>b</sup>	−0.773 (−1.052 to −0.493)	< 0.001	−0.066 (−0.117 to −0.016)	0.010
(Age <sup>2</sup> ) <sup>b</sup>	−0.191 (−0.357 to −0.025)	0.024	0.029 (−0.243 to 0.300)	0.038
PA-change level				
Deficient → Deficient	0		0	
Deficient → Healthy	−0.682 (−1.641 to 0.277)	0.163	−0.252 (−0.416 to −0.089)	0.003
Deficient → Sportive	−4.326 (−7.286 to −1.367)	0.004	−0.723 (−1.238 to −0.208)	0.006
Healthy → Deficient	0.265 (−0.608 to 1.137)	0.552	0.111 (−0.041 to 0.264)	0.154
Healthy → Healthy	−0.530 (−1.241 to 0.180)	0.143	−0.109 (−0.241 to 0.023)	0.105
Healthy → Sportive	−0.628 (−3.148 to 1.893)	0.625	−0.367 (−0.796 to 0.061)	0.093
Sportive → Deficient	0.737 (−1.522 to 2.997)	0.522	0.164 (−0.235 to 0.563)	0.421
Sportive → Healthy	−0.095 (−1.650 to 1.459)	0.904	0.091 (−0.188 to 0.371)	0.522
Sportive → Sportive	1.147 (−0.683 to 2.978)	0.219	−0.029 (−0.368 to 0.310)	0.868

Abbreviation: CI, confidence interval.

Reference: male, 70 years old, initial PA level “Deficient,” PA-change level “Deficient → Deficient.”

<sup>a</sup> Day of first measurement and day (after first measurement) per 972 days.

<sup>b</sup> Age centered at 70 years and per 10 years.

care records makes it possible to investigate the effects of usual care without the Hawthorne-like effects that could be expected in analyses of research settings [23].

To really achieve lifestyle effects in routine primary care, effective experimental lifestyle programs should become usual care within time. Translation studies [22] and the results of this article show that lifestyle programs in usual care settings are not as successful as the programs in clinical trial settings. There may be several reasons for this lack of translation of evidence from trial setting into the daily primary care setting. One reason may be that it is very difficult for policy makers to work with evidence-based medicine when it comes to nonpharmacological interventions. It may be difficult to find or choose that specific trial applicable for a certain situation, even with the availability of systematic reviews [25]. Another reason may be that there is little time for health care providers for lifestyle management in daily practice, because of the current structure of the diabetes management programs, which focus on diabetes indicators and medical treatment and not on lifestyle.

In type 2 diabetics, exercise may have positive effects on HbA1c levels, but it is uncertain to what extent exercise really influences weight in diabetic patients [5,8,37]. It has

been shown that exercise has beneficial effects on health-related outcomes and glycemic control, independent from changes in body weight [5,38]. However, our results show that more people decrease than increase their PA level and that only a very limited number of patients have a higher PA level than minimally required. Therefore, patients may not achieve sufficiently high PA levels to improve health outcomes. Previous research showing that exercise programs in primary care have limited effects on increasing PA [39–42] confirms the lack of effectiveness of such programs in real-world settings.

#### 4.3. Strengths and limitations

This study is not a fully comprehensive research to investigate the effectiveness of all lifestyle programs in primary care. Nor is this manuscript a complete solution to the problems of translating evidence from trial settings into real-world primary care. This study is only part of the puzzle. Other research questions are imaginable, such as how much of the available evidence is at least considered for implementation in primary care. In addition, we did not fully investigate all pros and cons of using electronic medical records for research. We propose a feasible method to use

these data to evaluate the effectiveness of real-world primary care. Nevertheless, we do suggest that this manuscript highlights the importance, the difficulties, and maybe some solutions of these issues that both daily practice and daily research struggle with.

Because we used the electronic primary care records for data abstraction, missing values were inevitable. We had no data on PA of 610 patients. This could bias the results if the assessment depended on the outcome measurement (i.e., missing data may be missing not at random). However, all centers used the same diabetes management program, which describes in detail the variables that should be measured and when they should be measured. When patients significantly improve their PA level, they presumably would have little reason to withhold that information from their health care provider. Besides, patients tend to overestimate their PA level. Therefore, it is more likely that the results are false positive rather than false negative. The small number of patients within the “Sportive” PA level may indicate a realistic distribution into categories.

Our results show that patients in subgroups who improved their PA level lost weight and lowered their HbA1c. However, we cannot conclude that these improvements were caused by their increase in exercise. It is likely that these patients improved multiple facets of their lifestyle and not only the amount of exercise. Besides, we did not take medication use into account. Because our results show that the currently provided care is able to stabilize HbA1c levels without improving PA levels and weight, we can assume that medication usage influenced HbA1c levels.

We did not include a control condition in our evaluation. As we wanted to evaluate real-world usual care for all type 2 diabetics, we did not differentiate between (preventive) lifestyle programs that could have started implementing in practice during the observational period. In addition, some [39] but probably not all individual programs could be made visible when using only data from electronic primary care records. Therefore, we cannot rule out that some evidence from trials did translate into routine daily care and that the situation would have been worse otherwise. Now that electronic primary care records are available and the registration is adequate, future studies should show whether the situation changes over the years.

## 5. Conclusions

Currently provided care for patients with T2DM in primary care stabilizes but not decrease weight and HbA1c. In addition, most patients remain physically inactive. There is an evidence gap between effective lifestyle interventions in clinical trial settings and real-world primary care. Therefore, to really intervene in the growing pandemic of diabetes, the real challenge is to develop and implement effective lifestyle programs in primary care. To demonstrate the actual effectiveness of lifestyle interventions in primary care,

future studies should take place in primary care networks with solid medical registration systems.

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